



TERMS AND CONDITIONS OF ABALON MOTOR WARRANTY

- GENERAL INFORMATION:

To enjoy a 3-year warranty for any Abalon motor, the end customer must fill out and send the warranty form (found at www.pacific-hogar.com). The warranty form must be duly completed and sent to Pacific Hogar S.L.U. no later than fifteen days after the purchase of the product. If the end customer does not meet these requirements, the form will be denied and the warranty will be valid for that product. The terms and conditions of the warranty are specified below.

- TERMS AND CONDITIONS:

This warranty only applies to Abalon motors that have been sold by Pacific Hogar S.L.U.. Abalon guarantees that these products are free from defects before leaving their facilities. Customers or users of Abalon products are required to follow the regulations or instructions related to storage, use, treatment and assembly. Customers or users of Abalon products also have to inspect the delivered products and inform Pacific Hogar S.L.U. of any defect found no later than seven days after the delivery date. In case of notifying the defect after this deadline, the notification will not be accepted.

Any product suspected to be defective must be stored for Pacific Hogar S.L.U. inspection, unless you receive written instructions from Pacific Hogar S.L.U. to act differently.

If the product is analyzed by Pacific Hogar S.L.U. as defective, the owner of such product may choose between a payment equal to the amount of the motor or the shipment of a new motor. If the customer decides to receive a new motor, he or she will have right to a new warranty, as long as he or she re-fill in the warranty form. If the product is analyzed by Pacific Hogar S.L.U. as non-defective, Pacific Hogar S.L.U. will inform the owner that the product cannot be accepted under warranty. The owner can then request that Pacific-Hogar S.L.U. send him or her back the engine, but no later than a month from which the information has been sent. The owner will assume the shipping costs.

In accordance with warranty terms, both the products that are replaced and the products that have not been demanded by the client within the period specified above, will be retained and will belong to Pacific Hogar S.L.U..

- VALIDITY:

This warranty becomes invalid when: product use, care and operation have not been in accordance with operating instructions; the product has been used beyond its capacity, mistreated, hit, exposed to moisture or any natural or external phenomenon, as well as any other fault attributable to the consumer; the product has been disassembled, modified or repaired by people not authorized by Abalon; the Abalon products have been used in association with inappropriate products or not included softwares.

Abalon will not be responsible for any direct or indirect cost, injury, loss or damage resulting from the installation, misuse or lack of skill using the product.